

IMPORTANT NOTICE

Dear Clients,

FirstUnited Insurance Brokers Ltd. is constantly monitoring developments related to COVID-19, commonly known as Novel Coronavirus.

In this regard, we have updated our procedures in order to create a safer environment for our clientele and employees alike, while promoting a responsible attitude to mitigate the possible dissemination of the virus.

With immediate effect, we will be seeing to customers at the Malta and Gozo offices strictly by appointment only.

To book an appointment to visit our offices, please contact us by telephone and/or email via the following:

<i>Main Office:</i> Telephone – 23283000 Email – insure@firstunited.com.mt	<i>Personal Lines Insurance:</i> Telephone – 23283006 Email – personal@firstunited.com.mt
<i>Commercial Insurance:</i> Telephone – 23283015 Email – commercial@firstunited.com.mt	<i>Claims:</i> Telephone – 23283017 Email – claims@firstunited.com.mt

Appointments are being managed to conform to social distancing regulations. We request all clients to attend wearing a face mask and we have hand sanitizers that we will ask you to use before entering the premises. Upon entering the office, we will check your temperature with an electronic thermometer (as per Maltese legislation).

Our offices are being manned by a limited team of employees, however all our employees, including those working from home, are available to service your requirements via telephone and/ or email communications and regular post.

Direct Payments

For direct payment purposes we invite you to make use of our BOV Internet Banking bill payment facilities or any other SEPA transfer from your preferred bank to our BOV account.

Bank details: IBAN: MT76 VALL 22013000000040016005486 (BIC Swift Code: VALL MTMT.)

In case of difficulty, kindly contact accounts@firstunited.com.mt or telephone number 23283060 for further assistance.

We thank you for your support

Sincerely,



The Management